

Public Information Plan

HYAMPOM ROAD CALIFORNIA FOREST HIGHWAY 114 RECONSTRUCTION PROJECT



Federal Highway Administration
Central Federal Lands Highway Division

A/E Consulting Engineering Contract
Engineering Services

CH2M HILL

Task Order Number: DTFH68-06-D-00003/T-08-009

June 17, 2008

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Acronyms and Abbreviations

Cal-Fire	California Department of Forestry and Fire Protection
CHP	California Highway Patrol
Contractor	construction contractor
County	Trinity County
DOT	Trinity County Department of Transportation
ECC	Emergency Communications Center
ESP	Emergency Services Plan
FCC	Federal Communications Commission
FDR 10	Forest Development Road 10
FedEx	Federal Express
FHWA-CFLHD	Federal Highway Administration - Central Federal Lands Highway Division
MVUSD	Mountain Valley Unified School District
NA	not available
PG&E	Pacific Gas and Electric Company
PIO	Public Information Officer
PIP	Public Information Plan
Project	Hyampom Road California Forest Highway 114 Reconstruction Project
Q&A	question and answer
SELPA	Special Education Local Planning Area
SPP	Service Providers Plan
SWPPP	Stormwater Pollution Prevention Plan
TCPUD	Trinity County Public Utilities District
UPS	United Parcel Service
USFS	U.S. Forest Service
USFS-STNF	U.S. Forest Service – Shasta Trinity National Forest
USPS	U.S. Postal Service

Public Information Plan

Hyampom Road, California Forest Highway 114 Reconstruction Project

Purpose

This Public Information Plan (PIP) is designed to promote meaningful involvement of, and communication with, stakeholders throughout the Hyampom Road California Forest Highway 114 Reconstruction Project (Project). The Federal Highway Administration - Central Federal Lands Highway Division (FHWA-CFLHD) is the lead agency for the Project, in coordination with the U.S. Forest Service - Shasta-Trinity National Forest (USFS-STNF) and Trinity County (County) Department of Transportation (DOT). Reconstruction of Hyampom Road Segment 5 began in June 2008 and will continue for 2 possibly 3 years.

The reconstruction of Hyampom Road Segment 5 will require daily road closures (except for Saturdays, Sundays and holidays) during the main construction season, May through November. Public and agency concerns about community access to emergency and delivery services during road closures were raised during the environmental review and public participation process. This PIP is in response to those concerns and identifies and responds to current issues associated with the reconstruction schedule, road closures, fire and emergency procedures, and traffic and delivery access through the Project area.

This PIP describes methods of communicating Project information among concerned and potentially affected local residents, tourists, and business community members, stakeholders, key contacts (including emergency and delivery services), and the media. The PIP tools include the following:

- Public Information Officer (PIO)
- Construction schedule
- Mailing list
- E-mail list
- Newsletter(s)
- Press release(s)
- Telephone hotline
- Web site
- Fact sheets
- Team and stakeholder meetings

Table 1 provides the Hyampom Road closure schedule, and Table 2 provides the holidays and events schedule. Tables 1 and 2 can be found in Appendix A of this PIP. The Emergency Services Plan (ESP) and a Service Providers Plan (SPP) developed for the Project contain lists of ambulance, fire, sheriff, school bus, social services, delivery service, post office, public utility, and newspaper contacts, as well as the frequency of coordination with Project stakeholders. The ESP and SPP can be found in Appendices B and C, respectively.

Key Stakeholders

The Project involves a number of key stakeholders. The FHWA-CFLHD, USFS-STNF, and the County make up the tri-agency team for the Project. The tri-agency team's responsibilities for the Project include planning, environmental compliance, management, engineering, and construction. The tri-agency team is also responsible for implementing the PIP and ensuring effective communication between the Project team, construction contractor (Contractor), and other key stakeholders, which include the following:

- California Department of Forestry and Fire Protection (Cal-Fire)
- California Highway Patrol (CHP)
- Trinity County Sheriff
- Hayfork Fire Protection District (includes Hayfork and Post Mountain Volunteer Fire Departments)
- Hyampom Community Services District (includes the Hyampom Volunteer Fire Department)
- Medical support service providers
- U.S. Postal Service (USPS) and other delivery service providers
- Mountain Valley Unified School District (MVUSD) (includes Hyampom Elementary School and Hayfork High School)
- Local residents and business owners

Road Closure Schedule

For the Hyampom Road Segment 5 reconstruction, during the dry season (May through November), construction working hours are 7:30 a.m. to 7:00 p.m. Daily road closures will occur Monday through Friday (except Thursdays) from 7:30 a.m. to 11:30 a.m., 12:00 p.m. to 12:30 p.m., and 1:00 p.m. to 4:00 p.m. Road closures on Thursdays will be from 7:30 a.m. to 11:30 a.m., and 12:00 p.m. to 12:30 p.m. The schedule was developed to provide the Contractor the maximum allowable work schedule to complete the Project in a timely manner, but also to reduce community impacts and allow delivery and service providers, businesses, and residents daily road access. No construction work will occur between the hours of 7:00 p.m. and 7:30 a.m., unless some abnormal circumstance or emergency occurs, and if so, there would be maximum 30-minute delays. No work will occur on Sundays, federal holidays, and during special community events, as listed in Table 2. Work on

Saturdays is allowable in the contract, but at this time the contractor has elected not to work on Saturdays. In addition, some work will be necessary during the wet season (November through May) but only 30-minute maximum road closures will be allowed.

Points of Contact

FHWA-CFLHD Project Engineer - The onsite representative and official spokesperson for the FHWA-CFLHD. The Project Engineer is responsible for overseeing the Contractor's daily activities and the review/acceptance of the Contractor's work products. The Project Engineer is the main point of contact for all emergency-related communications with 911 Dispatch or other emergency service providers. The FHWA-CFLHD Project Engineer will coordinate with the PIO regarding communications with the public and stakeholders. The Project Engineer's contact information is listed below.

Orrin Lee
Trailer: (530) 628-4203
Orrin.Lee@fhwa.dot.gov

FHWA-CFLHD Public Information Officer - The liaison between the FHWA-CFLHD Project Engineer and the public, emergency services, and service providers. He/she will be responsible for implementing this PIP, SPP, and the ESP. The PIO works under the direction of the FHWA-CFLHD Project Engineer. The PIO's contact information is listed below.

Patricia Smith
Trailer: (530) 628-5906
CFL.HyampomPIO@fhwa.dot.gov

The **Contractor Lead** is the onsite contact for the Contractor. He is responsible for implementing the Project and ensuring the safety of construction crews. The Contractor Lead may also serve as the point of contact for communications about road clearance time for emergency vehicles. The Contractor Lead's contact information is listed below.

Steve Manning Construction, Inc.
Kelly Grisham
Office:

FHWA-CFLHD Construction Operations Engineer (COE) - The offsite or alternative point of contact for the Project Engineer. The COE's contact information is listed below.

Bob Bowden
(720) 963-3595 (Colorado)
Bob.Bowden@fhwa.dot.gov

Figure 1 shows the Project team communication structure.

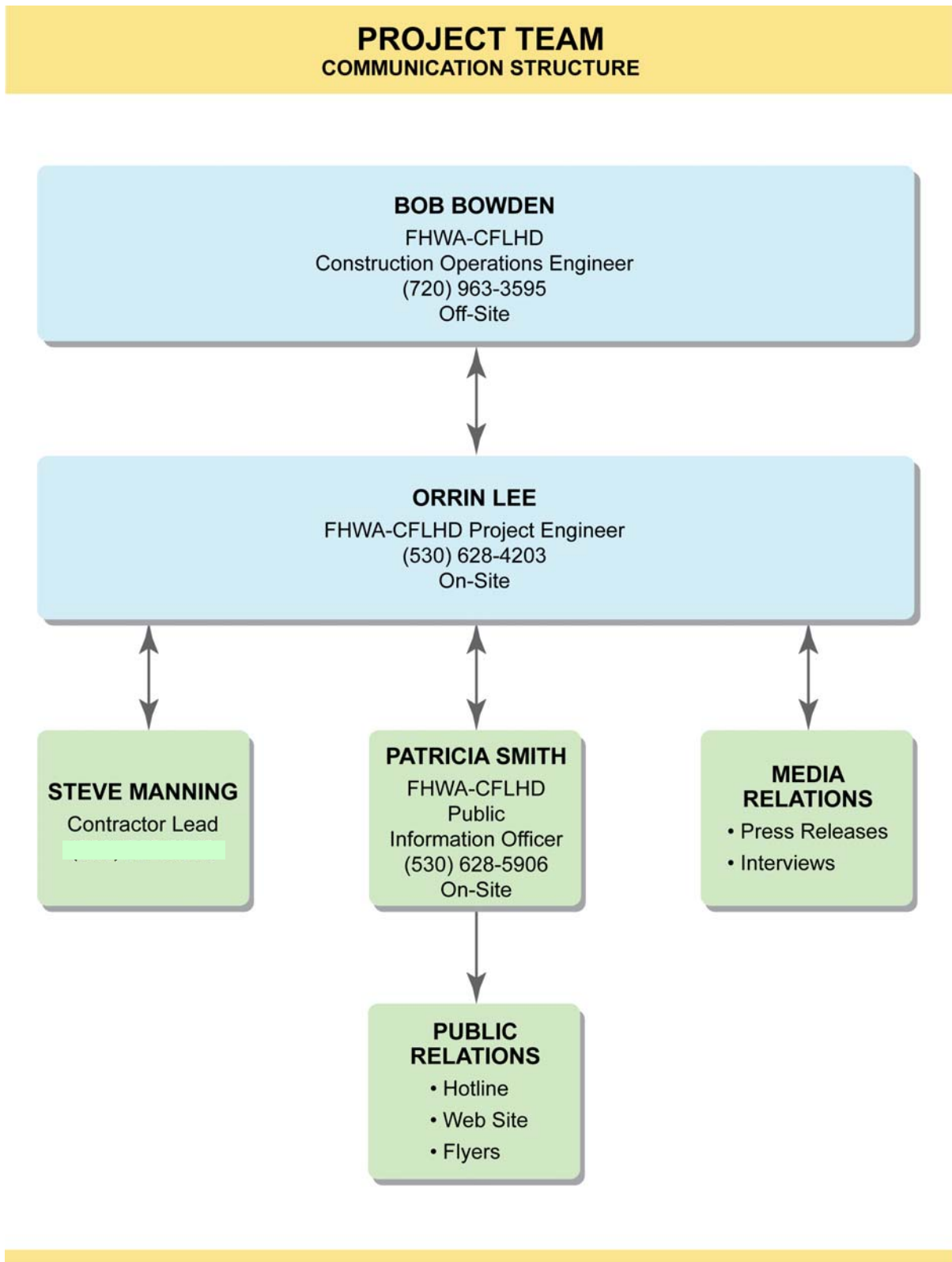


FIGURE 1
Project Team Communication Structure

Potential Issues during Construction Road Closures

A number of potential issues were identified with regard to community impacts during the Hyampom Road Segment 5 reconstruction and road closures. Issues involving use of the road through the Project area for emergency response include the following:

- Emergency service providers communication protocols with FHWA and the Contractor
- Unanticipated road closures in Project area outside of normal closure schedule

The ESP provides a detailed approach for addressing the types of emergencies identified. Fire response and suppression services for the Project area are provided by USFS-STNF, Cal-Fire, and the Hayfork, Post Mountain, and Hyampom Volunteer Fire Departments. Medical emergency response services are provided by Trinity Life Support, Mercy Air, Reach for Life (ambulance services), and the Hayfork, Post Mountain, and Hyampom Volunteer Fire Departments. Other emergency services include Trinity County Sheriff and the CHP. (See the ESP for a full list of emergency response service providers.)

Issues involving access through the Project area by daily road users include the following:

- Construction schedule changes, which will have impacts on delivery and social service providers
- Unanticipated road closures as a result of emergency situations

The SPP provides a detailed discussion of the needs for each of the service providers identified. The construction schedule was designed to reduce impacts on delivery services, particularly the USPS, social service providers, and school bus schedules. The midday openings are intended to accommodate the USPS. The various time openings accommodate social service providers' business hours, and the 4:00 p.m. opening accommodates the school bus and commercial delivery services (United Parcel Service [UPS] and Federal Express [FedEx]) with minimal delays. The Thursday afternoon opening accommodates the school bus schedule on "minimum days" when school ends at 1:00 p.m., and can also be used to accommodate business deliveries with some rescheduling. Close coordination among the PIO and the USPS, delivery drivers, social services, and school bus will reduce the potential for any delay in these services.

Potential impacts on summer tourism and recreation such as fishing, camping, and overnight lodging should be minimal because of openings in the construction schedule and the availability of alternate routes in the area.

This PIP, including the ESP and the SPP, contains detailed communication plans to reduce and resolve Project impacts on the community.

Public Information Officer Role and Responsibilities

The PIO serves as the interface between the FHWA-CFLHD and the public. The PIO is responsible for implementing the PIP. The PIO maintains regular communication with the Project Engineer and the Contractor, and is well-versed on all aspects of the construction schedule. PIO duties are discussed below.

Daily Duties

- Check Project telephone hotline voicemail and answer Project hotline inquiries. If the PIO is unable to answer questions, the PIO will consult the Project Engineer or another appropriate person to obtain an answer.
- Answer e-mail from the Project Web site.
- Keep an information inquiry log (provided in Appendix D) to document questions, comments, and responses.
- Support the FHWA-CFLHD Project Engineer.

Monthly Duties

- Verify contact information for emergency services and other service providers.

As-needed Duties

- Update Project mailing lists.
- Update Project telephone hotline outgoing message.
- Update Project Web site information and links.
- Document implementation of mitigation measures and upload photos to Web site.
- Coordinate with the FHWA-CFLHD Project Engineer and Contractor Lead to update road construction signs in the event of an extended unscheduled road closure.
- Develop and maintain question and answer (Q&A) fact sheet based on inquiries submitted through the Project hotline and Web site.
- Address emergency service provider issues.
- Coordinate and manage delivery and service provider needs.
- Attend community, USFS, County, and FHWA-CFLHD meetings regarding construction schedules, delays, and road closures, as needed.
- Coordinate press inquiries and releases.
- Distribute fact sheets to community as needed.

Annual Duties

- Update Project road closure schedule, contacts, and other information before construction starts each season.

Emergency Response Duties

In the event of an emergency, the PIO might need to perform some or all of the following duties:

- Update Project hotline outgoing message.
- Update Project Web site information and links.
- Address emergency service provider issues.

Communication Tools

The PIP addresses how information will be distributed to local and tourist communities. The tools of the PIP include the Project PIO contact information, mailing list, e-mail list, newsletter(s), press release(s), toll-free telephone hotline, Web site, and fact sheets designed to provide information to local residents, tourists, businesses, delivery services, and emergency service providers.

Mailing and E-mail Lists

The Project mailing list has been maintained and recently updated by FHWA-CFLHD in coordination with USFS-STNF and the County. The mailing list consists of all historically interested parties, such as key contacts for federal, state, and local agencies; elected officials; social service, emergency, and delivery service providers; business owners; residents; and other interested parties. See the ESP (Appendix B) and SPP (Appendix C) for current emergency services and service providers contact information.

Whenever possible and appropriate, an e-mail list will be used to provide an economical, environmentally friendly way to contact stakeholders and residents quickly. The mailing lists will be updated after public meetings, elections, and through the Project Web site.

Newsletter

A newsletter will be distributed before the start of construction. The newsletter includes a Project area map, road construction open/close schedule, hotline number, Web site address, and PIO contact information. The newsletter also includes information about the ESP and SPP developed for the Project. The June 2008 newsletter can be found in Appendix E.

Newsletters will be distributed through USPS bulk mail and e-mail. They will be available at the Hayfork Public Library, Hyampom Post Office, the Hyampom General Store, the Hayfork Forest Service Station, and other appropriate locations. Newsletters will also be found on the Project Web site.

If appropriate, additional newsletters may be distributed upon completion of construction of the Hyampom Road Segment 5, and possibly at the start and/or end of the construction season every year until the Project is completed.

Press Release

Press releases and/or newspaper articles will be published in the local newspaper (*Trinity Journal*) and will be posted on the Web site before the start of each construction season in the spring to provide the local community with the construction and road closure schedules. If

additional press releases are needed, the PIO will coordinate with the Project Engineer to draft and publish these press releases. The press release for the 2008 construction season can be found in Appendix F.

Toll-free Telephone Hotline (1-877-HYAMPOM or 1-877-492-6766)

A 24-hour, 7-days-per-week, toll-free telephone hotline was established for the Project before the start of construction. An outgoing message relays current road closure information. The PIO will update the outgoing message in the event of emergency, or as necessary, to keep the local community and tourists informed of construction activities. Callers may leave a message or speak to the PIO during business hours. The outgoing message script can be found in Appendix G.

Web Site (www.cflhd.gov/hyampom)

The Project Web site was designed to make it easier for local residents with dial-up Internet connections to access. All Project-related documents are available through the Web site, such as newsletters, press releases, construction schedule, road closure schedule, Q&A fact sheet, and environmental documents.

The PIO will check Web site e-mail received daily and document all inquiries and responses in an information inquiry log provided in Appendix D. The Project Web page can be found in Appendix H.

Signage

The Contractor will erect road signs that will provide general road closure times and locations. Temporary construction signs will be placed in the Project vicinity at least 0.5 mile before the beginning of construction zones. Signs will also be located at the ends of Hyampom Road (in Hayfork and Hyampom) and on State Highway 3.

Q & A Fact Sheets

A Q & A fact sheet consisting of frequently asked questions about the Project may be developed if necessary. Q&A fact sheets will be available on the Project Web site and may be distributed by the PIO to the local community (Hayfork Public Library, Hyampom Post Office, the Hyampom General Store, the Hayfork Forest Service Station, and other appropriate location identified during the course of construction).

Emergency Service Providers' Meeting

A tri-agency stakeholder meeting hosted by FHWA-CFLHD will be held in Hayfork, on June 25, 2008. The purpose of the meeting is to define roles and responsibilities, construction schedule, and communication protocols with the emergency service providers serving the Hyampom community. Representatives from emergency service providers and other supporting staff will be encouraged to attend. The meeting will provide an opportunity for Project team members to answer questions and address any potential issues related to emergency response.

Communication Guidelines

The Project Engineer is the main spokesperson for all internal and external communication. The PIO will coordinate review and approval of all public materials pertaining to the Project. These materials include the Project telephone hotline, Web site, and construction sign updates. See Figure 1 on page 4 for the Project communication structure. Appendix I contains detailed communication public and medial relations guidance.

Appendix A
Road Closure and Holiday/Special Event Tables

TABLE 1
Hyampom Road Closure Schedule

HYAMPOM ROAD CLOSURE SCHEDULE: JUNE – NOVEMBER 2008				
Day(s)	Time	Road Closed	Road Open	Note
Monday	7:30 a.m. – 11:30 a.m.	X		
Tuesday	11:30 a.m. – 12:00 p.m.		X	Alternating westbound/ eastbound every 15 minutes
Wednesday	12:00 p.m. – 12:30 p.m.	X		
Friday	12:30 p.m. – 1:00 p.m.		X	Alternating westbound/ eastbound every 15 minutes
	1:00 p.m. – 4:00 p.m.	X		
	4:00 p.m. – 7:00 p.m.		X	30-minute maximum delays
Thursday	7:30 a.m. – 11:30 a.m.	X		
	11:30 a.m. – 12:00 p.m.		X	Alternating westbound/ eastbound every 15 minutes
	12:00 p.m. – 12:30 p.m.	X		
	12:30 p.m. – 1:00 p.m.		X	Alternating westbound/ eastbound every 15 minutes
	1:00 p.m. – 7:00 p.m.		X	30-minute maximum delays

Notes: Hyampom Road will be open from 7:00 p.m. to 7:30 a.m., Saturdays, Sundays, federal holiday weekends (Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas, and New Year's), and special event weekends (Hyampom Pie Auction, Trinity County Fair, Hyampom Good Times Fair, and Hayfork High School Homecoming). Contractor is allowed to work Saturdays with 30 minute maximum closures (7:30 a.m. to 7 p.m.). At this time the Contractor has elected NOT to work Saturdays.

TABLE 2
Holidays and Special Events Schedule

2008			
Month	Date	Event	Hyampom Road Open
May	23 - 26	Memorial Day	11:30 a.m. Fri - 7:30 a.m. Tues
June	5	Last day of 2007-2008 school year	1:00 p.m. Thurs – 7:30 a.m. Fri
July	3 - 7	Independence Day	11:30 a.m. Thurs - 7:30 a.m. Mon
August	11	First day of 2008-2009 school year	See Table 1
	22 - 24	Trinity County Fair	11:30 a.m. Fri - 7:30 a.m. Mon
	Aug 29 - Sept 2	Labor Day	11:30 a.m. Fri - 7:30 a.m. Tues
September	5 - 8	Hyampom Good Times Fair	7:00 p.m. Fri - 7:30 a.m. Mon
October	TBD	Hayfork High School Homecoming	11:30 a.m. Fri - 7:30 a.m. Mon
November	Nov 26 - Dec 1	Thanksgiving Holiday	11:30 a.m. Wed - 7:30 a.m. Mon
December	Dec 23 - Jan 2, 2009	Christmas and New Year's Holiday	11:30 a.m. Tues - 7:30 a.m. Fri
2009			
Month	Date	Event	Hyampom Road Open
March	TBD	Hyampom Pie Auction	7:00 p.m. Fri - 7:30 a.m. Mon
May	22 - 26	Memorial Day	11:30 a.m. Fri - 7:30 a.m. Tues
	27	Last day of 2008-2009 school year	See Table 1
July	3 - 6	Independence Day	11:30 a.m. Fri - 7:30 a.m. Mon
August	28 - 31	Trinity County Fair	11:30 a.m. Fri - 7:30 a.m. Mon
September	4 - 8	Labor Day	11:30 a.m. Fri - 7:30 a.m. Tues
	TBD	Hyampom Good Times Fair	7:00 p.m. Fri - 7:30 a.m. Mon
October	TBD	Hayfork High School Homecoming	11:30 a.m. Fri - 7:30 a.m. Mon
November	25 - 30	Thanksgiving Holiday	11:30 a.m. Wed - 7:30 a.m. Mon
December	Dec 23 - Jan 4, 2010	Christmas and New Year's Holiday	11:30 a.m. Wed - 7:30 a.m. Mon
2010			
(As required if construction extends into third year)			
Month	Date	Event	Hyampom Road Open
March	TBD	Hyampom Pie Auction	7:00 p.m. Fri - 7:30 a.m. Mon
May	May 28 - June 1	Memorial Day	11:30 a.m. Fri - 7:30 a.m. Tues
July	2 - 5	Independence Day	11:30 a.m. Fri - 7:30 a.m. Mon
August	27 - 30	Trinity County Fair	11:30 a.m. Fri - 7:30 a.m. Mon
September	3 - 7	Labor Day	11:30 a.m. Fri - 7:30 a.m. Tues
	TBD	Hyampom Good Times Fair	7:00 p.m. Fri - 7:30 a.m. Mon
October	TBD	Hayfork High School Homecoming	11:30 a.m. Fri - 7:30 a.m. Mon
November	24 - 29	Thanksgiving Holiday	11:30 a.m. Wed - 7:30 a.m. Mon
December	Dec 23 - Jan 3, 2011	Christmas and New Year's Holiday	11:30 a.m. Thurs - 7:30 a.m. Mon

TBD = to be determined

Appendix B

Emergency Services Plan

Appendix C

Service Providers Plan

Service Providers Plan

HYAMPOM ROAD CALIFORNIA FOREST HIGHWAY 114 RECONSTRUCTION PROJECT



**Federal Highway Administration
Central Federal Lands Highway Division**

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Acronyms and Abbreviations

Contractor	construction contractor
ESP	Emergency Services Plan
FedEx	Federal Express
FHWA-CFLHD	Federal Highway Administration Central Federal Lands Highway Division
MVUSD	Mountain Valley Unified School District
NA	not applicable
PG&E	Pacific Gas and Electric Company
PIO	Public Information Officer
PIP	Public Information Plan
Project	Hyampom Road California Forest Highway 114 Reconstruction Project
SELPA	Special Education Local Planning Area
SPP	Service Providers Plan
TCPUD	Trinity County Public Utilities District
UPS	United Parcel Service
USFS-STNF	U.S. Forest Service – Shasta Trinity National Forest
USPS	U.S. Postal Service

Introduction

Purpose

The purpose of this Service Providers Plan (SPP) is to help minimize community impacts during the Hyampom Road California Forest Highway 114 Reconstruction Project (Project) by:

- Providing guidance to the construction contractor (Contractor) on the needs of the various service providers that use Hyampom Road.
- Outlining a framework for minimizing impacts on the service providers.

The construction schedule was developed in response to public input and research conducted during the environmental review process for the Project. Hyampom Road provides the only paved year-round access road to and from Hyampom. Road closures during the months of May through November for construction of Hyampom Road Segment 5 could impede services such as school bus, social services, courier services, goods and utility services in the Hyampom community.

The SPP is an important component of the Public Information Plan (PIP) and complements the Emergency Services Plan (ESP). The PIP provides guidance to the Project Public Information Officer (PIO) on how to prepare newsletters, manage the telephone hotline and Web site, and handle other measures available to minimize community impacts during construction. The SPP contains current contact information and detailed schedules for all service providers that could be affected by the Project. The SPP, and Project construction schedule, newsletter, hotline, and Web site are tools that will help keep communication lines open between the Federal Highway Administration-Central Federal Lands Highway Division (FHWA-CFLHD), Contractor, and affected community.

Process

Good two-way communication and early preparation are essential in minimizing community impacts with regard to service provider schedule conflicts. All service providers are on the Project mailing list and, therefore, will receive a Project newsletter that contains construction schedule information, PIO contact information, Project Web site address and toll-free telephone hotline, and other Project-related information. The PIO will be available to reduce schedule conflicts through communication with the service providers as needed throughout the duration of the Project. In addition, alternate routes exist in the area to accommodate some service providers. Most of the service providers contacted in preparation of this plan indicated that they will be able to work around the construction/road closure schedule and/or use alternate routes.

The SPP is designed to be a reference tool and is organized so that readers can turn to (hard copy) or click (electronic copy) on the corresponding service provider's page, as shown in the table of contents. The road closure and holiday/special events schedules can be found in

Appendix A of the PIP. All service providers' contact information is provided in the appendix of this SPP.

Hyampom Service Providers

Hyampom services and service providers include the following:

- Bar 717 Ranch
- Courier Services
 - Federal Express (FedEx) Air
 - FedEx Ground
 - United Parcel Service (UPS)
 - U.S. Postal Service (USPS)
- Eden Botanicals
- Hyampom General Store
 - Amerigas Propane
 - Campora Propane
 - Cross Petroleum
 - Foothill Distributing
 - Northern Lights Energy
 - Redding Distributing
 - Sysco Systems
- Lodging
 - Arey's Guest Cottages
 - Butter Creek Ranch
 - Grel's Vacation Home
 - Old Garrett Ranch Cabins
- Lumber Services
 - Bayley Lumber
 - Schmidbauer Lumber
 - Trinity Lumber
- Schools
 - Mountain Valley Unified School District (MVUSD)
 - Community Day School
 - Hayfork Elementary School
 - Hayfork High School
 - Hyampom Arts Magnet School
 - Valley Continuation High School
- Social Services

- Mountain Community Medical Services
 - Trinity County Health and Human Services Department
 - Trinity County Office of Education

- Timber Services
 - Green Diamond Timber Company
 - Sierra Pacific Industries
 - Trinity River Lumber

- Utilities
 - Clearwire
 - Pacific Gas and Electric Company (PG&E)
 - Trinity County Public Utilities District (TCPUD)
 - Verizon

- Wineries
 - Butter Creek Ranch
 - Meredith Family Vineyards

Bar 717 Ranch

Laura Higley, Assistant Director, or Kent Collard, Director

The Watershed Center

Nadia Novak, Program Director

Weaverville Elementary School

Christina Ravenscroft, Teacher

Bar 717 Ranch is located 18 miles west of Hayfork. The ranch operates a summer camp for youth ages 8 to 16 and a family camp in late August. Campers arrive in large buses, or are dropped off and picked up by their parents or guardians on Sundays and leave on Saturdays.

In addition to the Bar 717 Ranch camp programs, the Watershed Center in Hayfork conducts forest projects and wilderness education programs for youth at the facility. For the summer of 2008, they will use the Bar 717 Ranch from June 16 to July 18. Weaverville Elementary School students go to the ranch for 1 week in September. The PIO must coordinate with the Watershed Center and Weaverville Elementary to determine the dates for their activities at the Bar 717 Ranch during the 2009 and 2010 Project construction seasons.

Potential schedule conflicts may arise on Saturdays if construction is underway and camp attendees are traveling from the Bar 717 Ranch. However, in the event of Saturday construction work, delays will be limited to a maximum of 30 minutes. Sunday arrivals should not conflict with the construction schedule because no construction work is anticipated to occur on Sundays. Bar 717 Ranch is aware of the road closure schedule and will provide campers with road closure information.

The ranch relies on USPS, UPS, FedEx, Sysco Systems, and Campora Propane for deliveries, including medical supplies. When camp is in session, it receives one grocery delivery on Friday morning from Sysco. In addition, the ranch staff meets trucks in Hayfork on Tuesday and Saturday mornings between 10:00 a.m. and 11:00 a.m. for other refrigerated groceries. Ranch staff and delivery personnel will work around the road closure schedule and/or use alternate routes when the road is closed. Table 1 provides the Bar 717 Ranch summer camp schedule.

TABLE 1
Bar 717 Ranch Summer Camp Schedule

Event	Day/Dates	Arrive ^a	Leave ^b
Grocery Pickup	Tuesday and Saturday		morning
Grocery Delivery	Friday	Before 7:30 a.m.	Before 7:30 a.m.
Watershed Center Summer Camp	June 16 – July 18 ^c	8:00 a.m. ^d	3:00 p.m.
Session 1	June 22 – July 5	Sunday 3:30 p.m. – 5:30 p.m.	Saturday 6:30 p.m. – 7:30 p.m.
Session 2	July 6 – 19	Sunday 3:30 p.m. – 5:30 pm	Saturday 6:30 p.m. – 7:30 pm

TABLE 1
Bar 717 Ranch Summer Camp Schedule

Event	Day/Dates	Arrive^a	Leave^b
Session 3	July 20 – August 9	Sunday 3:30 p.m. – 5:30 p.m.	Saturday 6:30 p.m. – 7:30 p.m.
Family Camp	August 10 – 17	Sunday 12:00 p.m.– 6:00 p.m.	Sunday 8:00 am – 1:00 pm
Weaverville Elementary School	September 16 - 19	Tuesday 11:00 a.m. ^d	Friday 12:00 p.m. ^d

Source: Laura Higley, Bar 717 Ranch, conversation with CH2M HILL 03/18/08. Nadia Novak, Watershed Center, conversation with CH2M HILL 05/06/08. Christina Ravenscroft, Weaverville Elementary School, conversation with CH2M HILL 05/06/08.

^aParents drop off children on Sundays between 1:00 p.m. and 4:00 p.m.

^bParents pick children up on Saturdays before noon.

^cIn Hyampom on Thursdays only.

^dWill work around road closure schedule.

Courier Services

FedEx Air

Sheryl Swan/Dave Bruno, Managers

FedEx Air, located in Redding, delivers to Hyampom on weekdays (Monday through Friday) between 3:00 p.m. and 4:00 p.m. whenever a package requires delivery. The driver is allowed to wait 5 minutes under normal circumstances, but in the event of road construction traffic, the driver would be allowed to wait 15 minutes.¹

FedEx Air must abide by the delivery requirements specified, such as required signature. Specific requirements for medication are determined by the person who pays for the medication. Most of the medication delivered to Hyampom is paid for by Veteran's Affairs Medicine, and they require all medicine to be delivered to the recipient address.

Potential Conflict: If a package is not delivered after three attempts (Monday through Friday), it will be held at the station, in Redding, for 2 business days. If the package is not picked up at the station after 2 business days, it is returned to shipper.²

Solution: FedEx Air is informed of the road closure schedule. Fedex Air indicated that it was willing to wait for the 30 minute delays, Monday through Wednesday and Friday afternoons, and will work around the road closures if necessary.³

FedEx Ground

Cahill Chavers, Manager

FedEx Ground, located in Redding, delivers to Hyampom once a week on Monday or Tuesday afternoons. The driver is allowed to wait as long as he/she sees fit, and usually tries to make the delivery attempt. If the driver decides he/she cannot wait, the recipient will be contacted to make alternative arrangements.⁴

Potential Conflict: If a package is not delivered after three attempts (Monday or Tuesday afternoons), it will be held at the station, in Redding for 10 business days. If the package is not picked up at the station after 10 business days, it will be returned to shipper.⁵

Solution: FedEx Ground is informed of the road closure schedule and will take alternate routes when necessary. FedEx Ground will consider moving Hyampom deliveries to Thursday afternoons when the road will be open.⁶

¹ Final Environmental Impact Report Addendum.

² Conversation with CH2M HILL on 04/18/2008.

³ Conversation with CH2M HILL on 04/30/2008.

⁴ Final Environmental Impact Report Addendum.

⁵ Conversation with CH2M HILL on 04/22/2008.

⁶ Conversation with CH2M HILL on 05/01/2008.

United Parcel Service

Alan Sanders, Manager
Anderson

Loni Michael, Driver
Weaverville

UPS, located in Anderson/Weaverville, delivers to Hyampom weekdays (Monday through Friday) when there is a package to deliver, typically between 3:30 p.m. and 5:30 p.m. The driver is allowed to wait as long as necessary for construction traffic because they are required to make an attempt to deliver the package to the recipient address. The packages, including medication, must be delivered to the address specified by the sender.⁷

Potential Conflict: If a package is not successfully delivered after three consecutive attempts (Monday through Friday), it will be held at the station in Weaverville for 5 business days. If the package is not picked up at the station after 5 business days, it will be returned to the shipper.⁸

Solution: UPS is aware of the road closure schedule and plans to make deliveries during the schedule openings. UPS is willing to take alternate routes if necessary.⁹

United States Postal Service

Hyampom Post Office
John Brown, Postmaster

Weaverville Post Office
Jerry Heinen, Administrative Officer

U.S. Post Office Contractor
Mike Scatina, Delivery Driver

USPS delivers to Hyampom Monday through Saturday from Hayfork. The truck leaves Hayfork at 11:00 a.m. and must return to Hayfork by 1:00 p.m. to meet the truck leaving Hayfork. On the current schedule, the delivery truck reaches Segment 5 at 11:20 a.m. and returns at 12:35 p.m. Without construction, it takes the truck about 10 minutes to drive through Segment 5.

Potential Conflict: Hyampom Road is scheduled to be open at 11:30 a.m. but closed from noon to 12:30 p.m. USPS delivery can return after 12:30 p.m. If the truck misses the

⁷ Final Environmental Impact Report Addendum.

⁸ Conversation with CH2M HILL on 04/18/2008.

⁹ Conversation with CH2M HILL on 05/01/2008.

15-minute interval opening, it could be delayed by 15 minutes returning to Hayfork. USPS is not allowed to use U.S. Forest Service (USFS) roads.

Solution: The driver of the truck in Hayfork can wait for the Hyampom driver up to 30 minutes during Segment 5 reconstruction.

A delivery attempt notice is left when no one is available to receive a delivery that requires a signature, payment of fees, or is too large to fit in the mailbox. The delivery attempt notice states where the package is being held, which is usually the local post office in Hyampom. Residents should be able to pick up packages at the Hyampom Post Office.

FHWA-CFLHD and the Contractor will coordinate with the USPS to ensure no or minimal delay through the Project area.

Summary of Courier Service Providers

Table 2 provides a list of courier services and their delivery days and times.

TABLE 2
Courier Services Schedules

Service Providers	Day(s)	Time(s)
FedEx Air ^b	Monday - Friday	3:30 p.m. – 5:30 p.m.
FedEx Ground ^c	Monday or Tuesday ^d	10:00 a.m. – 1:00 p.m.
UPS ^b	Monday - Saturday ^a	3:30 p.m. – 5:30 p.m.
USPS	Monday - Saturday ^a	11:15 a.m. – 11:30 a.m. 12:30 p.m. – 12:45 p.m.

Source: Final Environmental Impact Report Addendum.

^aHyampom Road will be open on Saturdays.

^bHyampom Road opens at 4:00 p.m.

^cHyampom Road is open from 11:30 a.m. to 12:00 p.m.

^dBased on a phone conversation on April 22, 2008.

Eden Botanicals

Will LaPaz, Owner

Eden Botanicals is a botanical fragrance business located in Hyampom. Eden Botanicals uses UPS daily for shipping out and receiving packages. They also use FedEx Air and Ground in addition to private delivery services from time to time. The construction schedule should not impede delivery service, because those courier providers have indicated that they will work around the road closure schedule and/or use alternate routes.

Hyampom General Store

Lee or Mary Anne Shere, Proprietors

The Hyampom General Store is open from 8:00 a.m. to 6:00 p.m., Monday through Saturday, and 9:00 a.m. to 4:00 p.m. on Sunday. The store also serves as a drop-off point for some UPS and FedEx deliveries.

Deliveries

The store receives deliveries of gasoline for resale when needed (about every 2 weeks) and two beer deliveries in large trucks every other week.

Fuel

Campora Propane, based in Hayfork, prefers not to take the USFS roads. Amerigas Propane cannot take Corral Bottom Road. Cross Petroleum and Northern Lights Energy could take Corral Bottom Road; however, all fuel providers prefer to plan deliveries around the closure schedule¹⁰. The 4:00 p.m. and Thursday afternoon openings in the road schedule would accommodate their delivery schedules.

Beer

Two beer distributors, Redding Distributing and Foothill Distributing, deliver to Hyampom every other week, on Wednesday and Thursday, respectively. Their full-size truck-and-trailer combinations cannot use USFS roads. The distributors are aware of the road closure and have a copy of the schedule and both have agreed to work around the road closures¹¹.

Pickups

Store owners travel to Hayfork to meet trucks delivering perishable goods (milk and ice cream) twice a week. Milk delivery/pickup occurs mid-day every Tuesday but can be rescheduled from Tuesday to Saturday. Ice cream delivery/pickup occurs on Friday mornings, which will be unencumbered by the construction schedule because they will deliver around the closures. Store owners are willing to take alternate routes, even if it takes longer, if they know in advance that Hyampom Road will be closed.

Table 3 provides a list of weekly deliveries and pickups.

¹⁰ Conversation between CH2M HILL and Cross Petroleum and Northern Lights Energy, 05/29/2008.

¹¹ Conversation between CH2M HILL and Redding Distributing, 05/22/2008.

TABLE 3
 Hyampom General Store Weekly Delivery and Pickup Schedule

Day	Delivery Type	Delivery Time
Tuesday ^b	Milk Cross Petroleum	Mid-day Every other week, mid-day ^a
Wednesday ^b	Beer	Every other week, mid-day ^a
Thursday ^b	Beer Campora Propane	Every other week, mid-day ^a Once every 3 weeks ^a
Friday	Ice Cream	Around 10:00 a.m. ^a

^aDeliveries can be flexible if they have the road closure schedule.

^bRoad open from 11:30 a.m. to 12:00 p.m. and from 12:30 p.m. to 1:00 p.m.

Source: Shere, Hyampom General Store, March 18, 2008.

Lodging

Arey's Guest Cottages

Honey Arey, Proprietor

Butter Creek Ranch

John and Marni Rapf, Proprietors

Grel's Vacation Home

George and Sylvia Newsome, Proprietors

Old Garrett Ranch Cabins

Uschi and Eberhard Schneider, Proprietors

Lodging providers in the Project area will receive a newsletter with the construction schedule information to share with potential guests when they make reservations. If they have a Web site, they can post the construction schedule on their Web site so that travelers will be aware of any road closures or delays.

Lumber Services

Bayley Lumber

Jim Bayley, Proprietor

Hayfork

Schmidbauer Lumber

Mike Price, Manager

Weaverville

Trinity Lumber

Gene Goodyear, Proprietor

Weaverville

Local lumber companies occasionally make deliveries to construction sites in Hyampom that are typically residential. One lumber company is located in Hayfork and two are located in Weaverville. The lumber companies are aware of the Project and have indicated that they can work around the construction road closure schedule or use alternate routes when necessary.

Schools

Mountain Valley Unified School District

Rick Harrison, Transportation Supervisor/Bus Driver

The MVUSD operates on a trimester school year. The 2007-2008 school year ends June 5, 2008. The 2008-2009 school year starts August 11, 2008, and finishes May 27, 2009. The calendar for the 2009-2010 school year (August 2009 through May or June 2010) will be determined in February 2009. The PIO will contact the school for school calendar updates.

Bus Schedule

The bus driver resides in Hayfork and the bus is stored in Hayfork. For the 2008/2009 school year, the bus picks up children in Hyampom in the morning and drops off the students at school by 7:30 a.m. in Hayfork. School lets out at 3:30 p.m. on regular days. The bus takes approximately 20 minutes to reach Segment 5 and 50 minutes to reach Hyampom. Hyampom Road will be open at 4:00 p.m. so the schedule should accommodate the bus on its way after school to Hyampom in the afternoon.

Minimum days occur every other Thursday when school lets out at 1:10 p.m. On minimum days, the bus will reach Segment 5 when the road will be open between 1:00 p.m. to 4:00 p.m. with 15-minute intervals, so the bus wait time should be minimal.

Potential Conflict: The school bus is unable to use alternate routes; therefore, the road must be cleared to allow the school bus to get through.

Solution: Close coordination with the PIO and construction crew should be able to resolve any potential conflicts if the school or construction schedule changes as a result of unforeseen circumstance. The PIO and the Contractor will coordinate with the MVUSD to ensure minimal delay, if any, through the Project area.

Table 4 provides MVUSD's bus schedules.

TABLE 4
MVUSD Bus Schedule

Service Provider	Date(s)	Day(s)	Time(s)
MVUSD School Bus	September 8, 2007 - June 6, 2008 ^a	Monday - Friday	6:25 a.m. – 7:20 a.m. ^a 3:30 p.m. – 5:30 p.m. ^a
MVUSD School Bus	September 8, 2007 - June 6, 2008 ^a	Alternating Thursdays	6:30 a.m. – 7:30 a.m. ^a 1:50 p.m. – 2:45 p.m. ^a
MVUSD School Bus	August 11, 2008 - May 27, 2009 ^a	Alternating Thursdays	6:30 a.m. – 7:30 a.m. ^a 1:50 p.m. – 2:45 p.m. ^a

^aRick Harrison, MVUSD Department of Transportation, March 17, 2008, and Sue Hayes, MVUSD, April 23, 2008.

Community Day School

Tom Garten, Teacher

Students attending Valley Continuation High School typically transport themselves or use the MVUSD school bus. No students living in Hyampom currently attend Community Day School. The 2007-2008 school year ends June 5, 2008, and the 2008-2009 school year begins on August 11, 2008. School hours are from 8:00 a.m. to 3:00 p.m., Monday through Friday. School staff are aware of upcoming Project-related road closures and do not anticipate any schedule conflicts.

Hayfork Elementary School

Alice Hawkins, Senior Clerk

Students attending Hayfork Elementary School walk or take the MVUSD bus. The 2007-2008 school year ends June 6, 2008, and the 2008-2009 school year begins on August 11, 2008. School hours are from 8:15 a.m. to 3:00 p.m., Monday through Friday. School staff are aware of upcoming Project-related road closures and do not anticipate any schedule conflicts.

Hayfork High School

Cathy Sutton, Senior Clerk

Students attending Hayfork High School take the MVUSD bus. The 2007-2008 school year ends June 6, 2008, and the 2008-2009 school year begins on August 11, 2008. School hours are from 7:00 a.m. to 4:00 p.m. Monday through Friday. School staff are aware of upcoming Project-related road closures and do not anticipate any schedule conflicts.

Hyampom Arts Magnet School

Cindy Winters, Teacher

Students attending Arts Magnet School are driven by their parents, walk, or take the MVUSD bus. The 2007-2008 school year ends June 9, 2008, and the 2008-2009 school year begins on August 11, 2008. School hours are from 8:20 a.m. to 1:10 p.m., 2:00 p.m., and 3:00 p.m., Monday through Friday. School staff are aware of upcoming Project-related road closures and do not anticipate any schedule conflicts.

Valley Continuation High School

Dori Viel, Teacher

Students attending Valley Continuation High School typically transport themselves or use the MVUSD school bus. Currently, one student lives in Hyampom. The 2007-2008 school year ends June 6, 2008 and the 2008-2009 school year begins on August 11, 2008. School hours are from 8:00 a.m. to 4:00 p.m., Monday through Friday. School staff are aware of upcoming Project-related road closures and do not anticipate any schedule conflicts.

Social Services

Mountain Community Medical Services

Jeanne Silvers, Administrative Secretary

Mountain Community Medical Services provides home health services. At this time, no home health patients reside in Hyampom. Mountain Community Medical Services will be notified of the closure schedule through the newsletter. If it gets a new patient in Hyampom, it anticipates being able to work out a travel schedule around the Project road closures.

Trinity County Health and Human Services Department

Linda Wright, Director

Trinity County Health and Human Services Department provides in-home support services for housebound clients. Currently, three clients reside in Hyampom. Some of the providers live with the client and some travel from Hayfork to Hyampom. Typically, service providers spend a full day or half of a day with their clients 1 or 2 days per week.

These providers are able to work around the construction schedule. These providers come from Hayfork, they can take USFS Route 10 if maintenance is improved, but prefer to work around the closures. Once-a-week services can be scheduled for Thursdays.

Trinity County Office of Education

Barbara Coon, Special Education Local Planning Area (SELPA) Secretary

The Trinity County Office of Education provides a school nurse, special education teachers, a speech therapist, occupational therapist, and a psychologist for Hyampom Elementary School. Schedules depend on how many students are in need of these services each year. The nurse usually spends half a day per week, the special education teacher spends 1 day every 3 weeks, and the occupational therapist spends an hour once a week. The psychologist may spend a half day per visit. Their contract requires them to end their day and be back in Weaverville by 4:00 p.m.; therefore, they must leave Hyampom by 3:00 p.m.

Providers' schedules are flexible. For example, a worker can possibly stay half a day each visit and travel through during the morning and mid-day openings, or a worker can spend more time per visit and go to Hyampom less often. Weekly visits can be scheduled for Thursday afternoons.

Alternate routes are also an option for these service providers. They can use Corral Bottom Road for a Hyampom-only trip, or combine trips with downriver areas. If USFS Route 10 is maintained, they will consider using it as an alternate road.

Table 5 provides a list of social service provider's schedules.

TABLE 5
Social Services Schedules

Service	Time per Week	Time per Day	Day and Time
School nurse ^a	Once a week	½ a day	Thursday afternoon
Special education teacher ^a	Once every three weeks	1 day	Thursday afternoon
Occupational therapist ^a	Once a week	1 hour	Thursday afternoon
Psychologist ^a	Varies	½ a day	Thursday afternoon
Trinity County Health and Human Services Department ^a	1 or 2 days a week	1 day or ½ a day	Thursday

^aSchedules can be flexible. Visits can be scheduled Thursday afternoons, or alternate routes can be used.

Source: Final Environmental Impact Report Addendum.

Timber Services

Green Diamond Timber

Jack Blakely, Forester

Korbel

Green Diamond Timber (formally Simpson Timber) plans to conduct logging operations over the next 3 years. However, the 2008 season's cut is being delayed because of ongoing issues with the California Department of Fish and Game regarding the state-endangered Trinity bristlenail.

Green Diamond Timber could take Corral Bottom Road, with a Commercial Haul Permit from U.S. Forest Service-Shasta Trinity National Forests (USFS-STNF). The permit would provide funding or cooperative work to help maintain Corral Bottom Road. However, it would also mean vehicles using Corral Bottom Road to avoid the construction area would encounter log truck traffic on that route. In addition, Green Diamond Timber is inclined to avoid permit fees because of the decline in the market this year.

While it might obtain the permit and resolve the issues related to the Trinity bristlenail this year, Green Diamond Timber will most likely begin logging next year (2009), when it anticipates resolution of the issues related to the Trinity bristlenail and an increase in the market. Its logging operations must occur within the next 3 years, which coincides with the Project schedule.

Sierra Pacific Industries Timber

Tom Walz, District Manager

Weaverville

Sierra Pacific Industries' only timber operation west of Hayfork is in the area of the Wallow Fire. Its logging trucks will use Indian Valley Road and it will not be affected by Project-related road closures or delays on Hyampom Road.

Trinity River Lumber

Joe Miller, Manager

Weaverville

Trinity River Lumber's Hayfork timber sale is complete; therefore, the Project will not impede this business transaction.

Utilities

Clearwire

Los Banos

Clearwire is the sole Internet service provider for the area and is located in Los Banos. It does not have regularly scheduled visits, but if there is a service call, it could take Corral Bottom Road. No service connections exist in the construction area (Segments 3, 4, or 5). Clearwire will be notified through a newsletter about the road closure schedule so it can plan accordingly.

Pacific Gas & Electric Company (PG&E)

Redding

PG&E provides electricity to most of northern California, but does not have any lines running through the Project area. It does not have regularly scheduled visits to Hyampom, and can take an alternate route if necessary. No service connections exist in the construction area (Segments 3, 4, or 5). PG&E will receive a Project newsletter containing the road closure schedule so it can plan any service visits to Hyampom accordingly.

Trinity County Public Utilities District (TCPUD)

Rick Coleman, General Manager

Weaverville

TCPUD is the local electricity provider located in Weaverville. In the event of a service call, and if Hyampom Road is scheduled to be closed, TCPUD personnel will take Corral Bottom Road. No service connections exist in the construction area (Segments 3, 4, or 5). TCPUD service trucks should be able to work around the road closures as long as drivers know the schedule in advance.

Verizon

Weaverville

Verizon is the sole local telephone service provider located in Weaverville. Verizon does not have regularly scheduled visits, but in the event of a service call, Verizon personnel can take Corral Bottom Road. No service connections exist in the construction area (Segments 3, 4, or 5). Verizon will be notified through a newsletter about the road closure schedule so it can plan any service visits to Hyampom accordingly.

Wine Deliveries

Butter Creek Ranch

John and Marni Rapf, Proprietors

Butter Creek Ranch is a new wine producer in Hyampom. Deliveries are made to restaurants and stores, usually in the morning, but there are no regularly scheduled deliveries. Butter Creek Ranch may schedule deliveries before 7:30 a.m. to avoid the Hyampom Road closure. This winery also ships some wine out by UPS, but not often during the summer.

Meridith Family Vineyards

Dr. Randall Meridith, Owner

The owners of Meridith Vineyards own an outlet store and live in Weaverville, where they receive their UPS and FedEx deliveries. Dr. Meridith spends weekends in Hyampom and drives out with a pickup truck and trailer of wine for the outlet store on Sunday, sometimes Monday morning, early enough to attend to his medical practice in Weaverville. The only potential delivery conflict is an occasional truckload of supplies for the vineyard operation, such as bottles. No set schedule exists for supply deliveries. Several options will accommodate the winery deliveries, such as delivering on Thursday afternoons, delivering outside of the construction area, or delivering to the Weaverville store to Hyampom on the weekend.

Table 6 provides a list of wine delivery schedules.

TABLE 6
Wine Delivery Schedules

Days	Delivery	Time of Day
Sunday	Meridith Family Vineyards	Evening ^a
Monday	Meridith Family Vineyards and Butter Creek Ranch	Morning ^a Morning ^a
Tuesday	Butter Creek Ranch	Morning ^a

^aRoad open before 7:30 a.m. Wine is not delivered Wednesday through Saturday.

Appendix

Service Providers Contact Information

Service Provider	Contact Person	Phone
Amerigas Propane	Steve Taylor Driver	
Arey's Guest Cottages	Honey Arey Proprietor	
Bar 717 Ranch	Kent Collard Director	
Bayley Lumber	Jim Bayley Proprietor	
Butter Creek Ranch	John and Marni Rapf Proprietors	
Campora Propane	Mike Manning Manager	
Clearwire	NA	
Community Day School	Tom Garten Teacher	
Cross Petroleum	Kelly Granberry General Manager	
Eden Botanicals	Will LaPaz Owner	
FedEx Air	Sheryl Swan/Dave Bruno Managers	
FedEx Ground	Cahill Chavers Manager	
Green Diamond Timber	Jack Blakely Forester	
Grel's Vacation Home	George & Silvia Newsome Proprietors	
Hayfork Elementary School	Alice Hawkins Senior Clerk	
Hayfork High School	Cathy Sutton Senior Clerk	
Hyampom Arts Magnet School	Cindy Winter Teacher	
Hyampom General Store	Leslie/Mary Anne Shere Proprietors	
Meridith Family Vineyards	Dr. Randall Meridith Owner	
Mountain Community Medical Services	Jeanne Silvers Administrative Assistant	
Mountain Valley Unified School District Bus	Rick Harrison Transportation Supervisor	

Service Provider	Contact Person	Phone
Northern Lights Energy	Cathy Muse/Danny Farmer Managers	
Old Garrett Ranch Cabins	Uschi & Eberhard Schnieder, Proprietors	
PG&E	NA	
Redding Distributing	Doug Tracy Driver Supervisor	
Schmidbauer Lumber	Mike Price Manager	
Sierra Pacific Industries	Tom Walz District Manager	
Sysco Systems	Jim Bulwinkle Transportation Manager	
Trinity County Health and Human Services Department	Linda Wright Director	
Trinity County Office of Education	Barbara Coon SELPA Secretary	
Trinity County Public Utilities District	Rick Coleman General Manager	
Trinity Lumber	Gene Goodyear Proprietor	
Trinity River Lumber	Joe Miller Manager	
United Parcel Service, Anderson	Loni Michael Driver	
United Parcel Service, Weaverville	Alan Sanders Manager	
U.S. Post Office, Hyampom	John Brown Postmaster	
U.S. Post Office, Contractor	Mike Scatina Delivery Driver	
U.S. Post Office, Weaverville	Jerry Heinen Administrative Officer	
Valley Continuation High School	Dori Viel Teacher	
Verizon	NA	
The Watershed Center	Nadia Novak Program Director	
Weaverville Elementary School	Christina Ravenscroft Teacher	
<hr/>		
Notes		
NA= not available		

Appendix D

Inquiry Information Log



Hyampom Road Segment 5 Reconstruction Project Inquiry Information Log

Date and time of call/message:	
Person taking the call/message:	
Name of inquiring person (or reporter):	
Telephone number:	
Publication/station:	
Deadline:	
Call Returned (Date & Time):	
The following information was approved for release by:	



HYAMPOM ROAD PROJECT UPDATE

California Forest Highway 114, Hyampom Road
Shasta-Trinity National Forest
Trinity County, California

JUNE 2008

HYAMPOM ROAD SEGMENT 5 CONSTRUCTION HAS BEGUN

The Federal Highway Administration - Central Federal Lands Highway Division (FHWA-CFLHD), in coordination with the United States Forest Service - Shasta-Trinity National Forest (USFS-STNF), and Trinity County (County), has begun construction of Segment 5 of the Hyampom Road Reconstruction Project (Project). Construction of Segment 5 is anticipated to continue through two construction seasons to the fall of 2009, but may continue through the fall of 2010. Segment 3 construction will not occur this year.

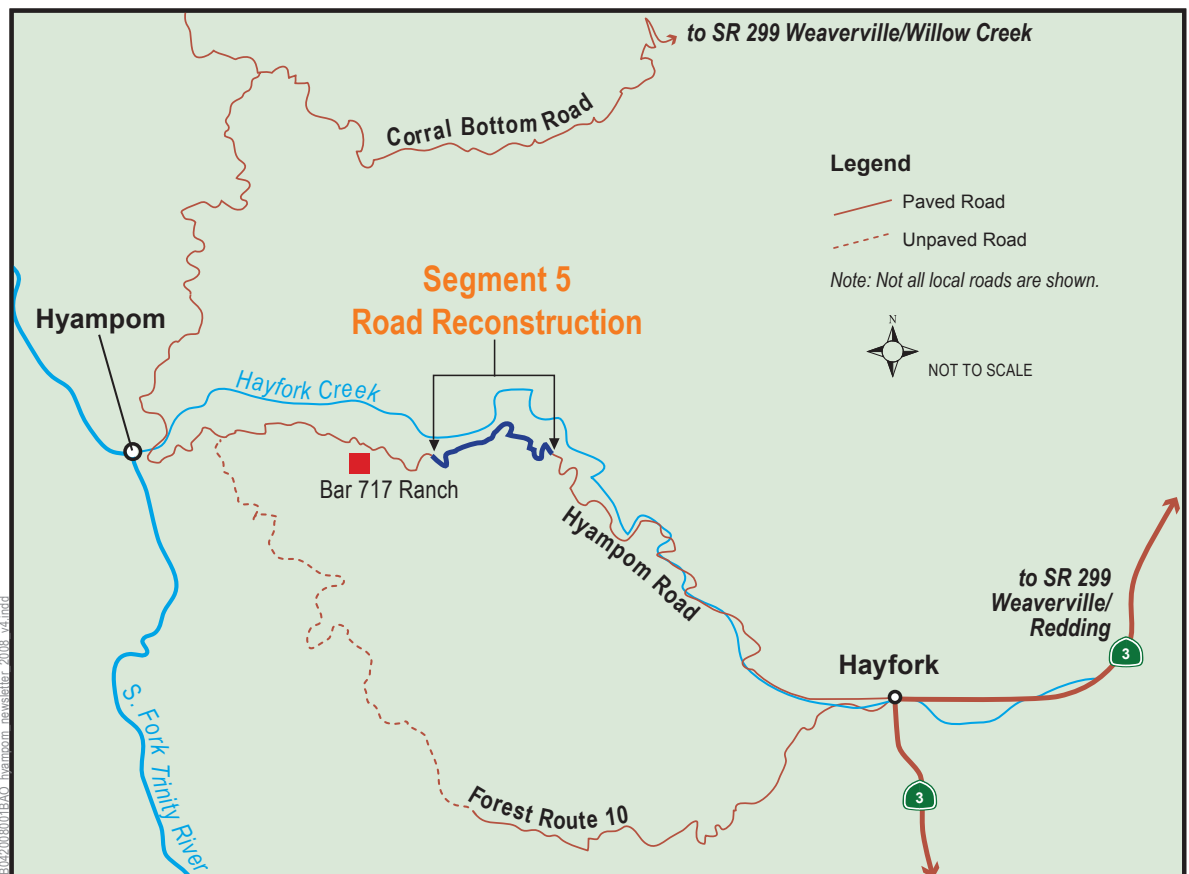
Reconstruction work of Segment 5 involves developing a consistent two-lane roadway, reducing the severity of existing tight-radius curves, replacing existing and providing additional surface and subsurface drainage systems, constructing retaining walls, and placing guardrails in strategic locations.



Existing conditions at most narrow portion of Segment 5.



Existing conditions revealing frequent horizontal curves in a narrow one-lane portion of Segment 5.



TRINITY COUNTY



TR042008001BAC hyampom.pptletter 2008_v4.mxd

Road Closure Schedule Will Minimize Community Impacts

To address community concerns about Project impacts, the road closure schedule balances the need for road openings with the objective to complete construction as soon as possible. FHWA-CFLHD's goal is to execute the Project in such a manner as to minimize disruptions to access during each of the construction seasons. Public road closures during construction were developed in consultation with key emergency and delivery service providers.

Hyampom Road Closure Schedule

The reconstruction of Hyampom Road will involve daily road closures during major construction work in June through November. Travelers should expect 30 minute delays Monday through Friday until June 17th. Road closures will begin on or about June 18th and will occur Monday through Friday from 7:30 a.m. to 11:30 a.m., 12:00 p.m. to 12:30 p.m., and 1:00 p.m. to 4:00 p.m. (except Thursday afternoons). Also, delays of up to 30 minutes may occur from 4:00 p.m. to 7:00 p.m. Monday through Friday.

The schedule was developed to allow the contractor sufficient work hours to complete the Project in a timely manner and to reduce community impacts by allowing emergency and delivery service providers, businesses, and residents daily road access.

Hyampom Road will be open Thursday afternoons to allow weekly deliveries and to accommodate the school district's minimum days. The road will be open Saturdays, Sundays, federal holidays, and special community event days/weekends. No work is anticipated to occur on Saturdays at this time, however, occasional work may be required with 30 minute delays. Night construction will not occur unless under an abnormal circumstance or emergency. Some work may occur November to May 2009 with 30-minute delays. A summary of the road closure and construction schedule is provided below.

The construction contract was awarded in May to a local contractor – Steve Manning Construction Inc. of Redding.

HYAMPOM ROAD CLOSURE SCHEDULE: JUNE – NOVEMBER 2008

Day(s)	Time	Road Closed	Road Open	Note
Monday	7:30 a.m. – 11:30 a.m.	X		
Tuesday	11:30 a.m. – 12:00 p.m.		X	Alternating westbound/eastbound every 15 minutes
Wednesday	12:00 p.m. – 12:30 p.m.	X		
Friday	12:30 p.m. – 1:00 p.m.		X	Alternating westbound/eastbound every 15 minutes
	1:00 p.m. – 4:00 p.m.	X		
	4:00 p.m. – 7:00 p.m.		X	30-minute maximum delays
Thursday	7:30 a.m. – 11:30 a.m.	X		
	11:30 a.m. – 12:00 p.m.		X	Alternating westbound/eastbound every 15 minutes
	12:00 p.m. – 12:30 p.m.	X		
	12:30 p.m. – 1:00 p.m.		X	Alternating westbound/eastbound every 15 minutes
	1:00 p.m. – 7:00 p.m.		X	30-minute maximum delays

Hyampom Road will be open from 7:00 p.m. to 7:30 a.m., Saturdays, Sundays, federal holiday weekends (Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas, and New Year's), and special event weekends (Hyampom Pie Auction, Trinity County Fair, Hyampom Good Times Fair, Hayfork High School Homecoming).

Public Information Plan

The FHWA-CFLHD's goal is to provide an open channel of communication with the public throughout the life of the Project. To facilitate this goal, a Public Information Plan (PIP) was developed to serve as a two-way communication tool among the contractor, the residents of Hyampom and Hayfork, and the emergency and delivery service providers that use the corridor. Extensive effort was made to coordinate with all involved parties. Highlights of the PIP follow.

Toll-Free Telephone Hotline (1-877-HYAMPOM or 1-877-492-6766)

The toll-free telephone hotline will operate 24 hours per day, 7 days per week to relay current Project information. The hotline will be updated as necessary to keep the local community and tourists informed of construction activities. Messages will be returned as promptly as possible.



Web Site (www.cflhd.gov/hyampom)

The Hyampom Road Project Web site is designed to make it easier for local residents with dial-up internet connections. The main page contains general Project information, including contacts, but has minimal graphics to improve dial-up performance. All Project-related documents, such as press releases, newsletters, frequently asked questions, environmental documents, maps, and photographs, are available through links on the Project Web site. Requests to be added to the Project electronic mailing list may be made on the Web site.



Signage

Signs will be posted to provide general road closure times and locations at the ends of Hyampom Road (in Hayfork and Hyampom), on State Highway 3, and at major intersections.

Public Information Officer

A Public Information Officer (PIO) will serve as a liaison between the public and FHWA-CFLHD. The PIO can be contacted toll-free at 1-877-HYAMPOM (1-877-492-6766) or via email at CFL.HyampomPIO@fhwa.dot.gov. The PIO trailer will be located at the Hayfork Airport.



Emergency Services

A communication plan for emergency services contains protocols for determining the fastest route between Hyampom and Hayfork based on the status of the construction at the time of the emergency. Project construction management developed communication strategies with local emergency service providers to work seamlessly in the event of any fire, medical, or other emergency. Additionally, the contractor is required to clear the road as quickly as possible in the case of an emergency.



Delivery and Other Services



Extensive research and coordination was conducted with delivery and other service providers in the development of the road closure schedule. In addition, a communication

plan was developed for service providers, such as social services, the Mountain Valley School District, U.S. Postal Service, UPS, FedEx, utilities, and other services, to facilitate the flow of goods and services during the construction period.

Public Input Saved Trees and Other Resources

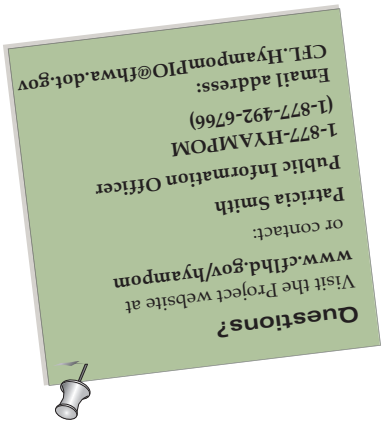
To address the community’s concerns about the impact of the Project on the character of Hyampom Road and to reduce the environmental impacts from tree removal and other construction activities, the design for Segment 5 was modified multiple times to reduce its footprint as much as practical while still meeting the purpose and needs of the Project. The modifications resulted in a reduction of the total impact of the construction. Changes include:

- Reducing the volume of material moved for cuts and fills from 520,000 to 136,000 cubic yards, thereby reducing the number of truckloads of soil and rock moved during the construction from nearly 22,000 to under 6,000.
- Reducing the total impact area from 65 acres to 27 acres, thereby minimizing the impacts on the local forest.
- Filling only one ravine instead of three.

The design also provides for environmental mitigation measures such as erosion control during and after construction, wetlands mitigation and monitoring plans, removal of limited vegetation, prohibition of pesticides and herbicides, restoration of ecologically sound habitat, and weed control. These measures have been adopted in response to community input and are required in the construction plans for the Project.



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FEDERAL HIGHWAY ADMINISTRATION – CENTRAL FEDERAL LANDS HIGHWAY DIVISION

ATTN: MR. CHRIS LONGLEY
C/O TRINITY COUNTY DEPARTMENT OF TRANSPORTATION

P.O. BOX 2490
WEAVERVILLE, CA 96093-2490

Appendix F
June 2008 Press Release

From Trinity Journal – June 18, 2008

Work underway on Hyampom Road

Reconstruction of Hyampom Road from Hayfork to Hyampom is underway. The project will reconstruct approximately 3.8 miles of the roadway from mileposts 10 to 14 and is scheduled to continue through the fall of 2009. The reconstruction of this segment will require road closures starting June 18.

In general, construction work will be conducted Monday through Friday from 7:30 a.m. to 7 p.m., according to the Federal Highway Administration, Central Federal Lands Highway Division. Hyampom Road will be closed Monday through Friday from 7:30 a.m. to 11:30 a.m., 12 p.m. to 12:30 p.m., and again from 1 p.m. to 4 p.m. (except Thursday afternoons). Travelers can expect up to 30-minute delays from Monday through Friday from 11:30 a.m. to 1 p.m. and from 4 p.m. to 7 p.m. Closures on Thursday afternoons will also be limited to 30-minute delays.

Hyampom Road will be open without construction on Sundays and during the following special events and holidays: Independence Day, Trinity County Fair, Labor Day, Hyampom Good Times Fair, Hayfork High School Homecoming, Thanksgiving, Christmas and New Year's.

Hyampom Road will also be open with possible 30-minute maximum delays from Nov. 1 to May 1 of each construction season. Currently the contractor does not expect Saturday work or traffic delays.

This project is intended to provide safe, all-weather access to Hyampom on a consistent width, two-lane roadway.

For more information, visit www.cflhd.gov/projects, and click on the Hyampom Road project under Shasta-Trinity National Forest, or call the toll-free 24-hour hotline at 1-877-HYAMPOM (877-492- 6766).

Appendix G
Toll-free Telephone Hotline Outgoing
Message Script

Toll-Free Telephone Hotline Script and Instructions for the Public Information Officer

Read every line of the script CLEARLY.

- Thank you for calling 1-877-HYAMPOM for up-to-date information on the Hyampom Road Reconstruction Project, located at milepost 10 on the Hayfork to Hyampom Road. This message was recorded on month/day/year.
- (State any urgent information if applicable.)
- The road will be closed daily Monday through Friday from 7:30 a.m. to 11:30 a.m., 12:00 p.m. to 12:30 p.m., and 1:00 to 4:00 p.m. On Thursday afternoons, the road will be open from 1:00 p.m. to 4:00 p.m. with possible 30-minute delays. Also, you may experience 30 minute delays from 4:00 p.m. to 7:00 p.m. each day except Saturdays and Sundays. The road will be open Saturdays, Sundays, federal holiday weekends, and special event weekends.
- You can get more detailed information at www.cflhd.gov/hyampom (spell out the website URL address).
- Please leave a message and someone will respond to you as soon as possible. The hotline voice mail is checked regularly.
- After the beep, please speak clearly, and state your name, phone number, and question or comment. Please SPELL out your name and say your phone number TWICE. We want to respond to you promptly, but need your help in providing clear information.
- We appreciate your call and your patience while the road is under construction. Have a great day!